

**WRITTEN QUESTION TO THE CHAIR OF THE STATES EMPLOYMENT BOARD
BY SENATOR K.L. MOORE
ANSWER TO BE TABLED ON TUESDAY 22nd SEPTEMBER 2020**

Question

Will the Chair advise what mechanisms are in place to audit and monitor practices within HR Case Management to ensure they comply with best practice, as outlined in Government policies; and will he also advise whether there any external and independent audit of Case Management is undertaken and, if so, when any such audits have been conducted in the past 5 years?

Answer

As the Senator is aware, greater investment was identified in last year's Government Plan for Human Resources, in order to bring our HR practices up to best possible standards. As of 2019, the Government's case management team follow ACAS best practices for investigations, cases are audited by an independent external auditor.

HR case management was the subject of an external independent audit in December 2019.